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Haag Education Statement on Coronavirus (COVID-19)

Haag Education is closely monitoring the Coronavirus (COVID-19) statements and recommendations from the Center for Disease Control (CDC) and the World Health Organization (WHO).

Haag Education has made the decision to proceed with all HCI classroom courses, as scheduled.

To exercise recommended caution, we will be working with our meeting location hosts to verify they are following all CDC recommendations, and stepping up disinfection procedures in public spaces and classrooms/meeting rooms.

Additionally, Haag Global/Haag Education will be taking additional measures to disinfect our own meeting facilities (in Flower Mound, TX). Haag's classroom, restrooms, and public areas will be disinfected thoroughly, and hand disinfectant will be available for all our guests in multiple locations. In addition, we will be temporarily offering only individually packaged snacks for our morning and afternoon breaks.

Haag Education will proactively cancel any classes where host facilities are not following CDC recommendations, or if there are reports of higher than normal concentrations of COVID-19 confirmed infections.

If you are feeling sick, or running any sort of temperature, we ask that you DO NOT attend our public classes. We will offer transfer or refund options to you without penalty/fee.

If you are already registered for a class and do not feel comfortable traveling to, or are not able to travel to the location you registered to attend, Haag Education has temporarily modified our cancellation policy to allow for:

1. No-fee transfer to another classroom location of your choosing within the next 12 months (from date of scheduled seminar). Student must notify Haag prior to start of scheduled HCI class.
OR
2. No-fee transfer to Haag Education's ONLINE HCI course(s). Haag Education will refund the difference paid for the classroom and the \$699 online course fee. The entire course can be completed from your office or home.

Haag Global, Inc. will continue to monitor the situation and encourage you to visit [the CDC website](https://www.cdc.gov) for more information on this heightened health awareness. If you have any questions, please email us at education@haagglobal.com.

Haag will make changes to this revised cancellation policy as needed. Stay safe, be smart, and be vigilant! We look forward to seeing you in a Haag Education classroom soon!

Ryan D. Holdhusen
Vice President
Haag Education Co.

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